

MACKINAC BRIDGE AUTHORITY

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“QUICK CARD” ACCOUNT AGREEMENT

These terms and conditions, along with your account information, supporting documentation, and subsequent amendments, constitute this “Quick Card” Account Agreement, made and entered into by and between you, the account holder, and the Mackinac Bridge Authority, a component unit of the State of Michigan. Pursuant to the terms of this agreement, the Mackinac Bridge Authority, hereafter termed “MBA”, agrees to provide you, the account holder, with a card or cards to allow for the electronic payment of full fare two axle passenger vehicle tolls from your prepaid account in consideration for the use of the Mackinac Bridge, hereafter termed “bridge”. This agreement will become binding upon both parties when an account is opened. **“Quick Cards” can only be used to pay the regular toll for two axle passenger vehicles not towing a trailer.**

ACCOUNT INFORMATION - You agree to present your valid driver license to MBA personnel at the MBA Customer Service Center for account information purposes. You may have the MBA photocopy your driver license and write down your phone number, or you may submit the required information on a piece of paper to the MBA. MBA personnel will enter your name, address, driver license number, and telephone number later when establishing your account. You agree that all information provided to the MBA is correct and may be verified and investigated by the MBA. The MBA may periodically require subsequent verification of account holder information requiring you, the account holder, to personally present your valid driver license. You agree to inform the MBA in writing of any change to the account information previously provided by you or on your behalf. The MBA will assign an account identification number unique to your account. Accounts are limited to one per person. The MBA may deny opening an account or close an existing account if a debt is owed the MBA, including, but not limited to, IOU’s outstanding and returned checks.

CARDS - The MBA will issue a minimum of one “Quick Card” when establishing an account. **Cards will be mailed to the address on your driver license.** Each card will use your account identification number and be assigned an individual card number. “Quick Cards” are assigned to only one account and are not transferable. Custody, care, and security of individual cards are your responsibility and not the responsibility of the MBA. Upon your request, the MBA will invalidate any or all of the cards assigned to your account. From time to time, the MBA may update cards by issuing new cards or by some other means. You are responsible for ensuring that all of your cards are updated by the MBA. The MBA reserves the right to refuse to honor any card not updated.

CARD FEES - Your MBA “Quick Card” account will be charged a one-time card production fee of **ten dollars (\$10.00)** for each card issued. Cards that the MBA determines defective from normal use will be replaced by the MBA free of charge. Damaged or lost cards will be assessed a **ten dollar (\$10.00)** replacement fee.

LOST OR STOLEN CARDS - You are responsible for all uses of the “Quick Cards” issued for your account. Lost or stolen cards must be reported immediately to the MBA. As soon as possible, the MBA will invalidate all cards reported as lost or stolen and will attempt to refuse to honor lost or stolen cards. You are responsible for the authorized and unauthorized use of cards prior to recovery. The MBA will re-validate these cards upon your written request.

ACCOUNT BALANCES - It is your responsibility to ensure that adequate funds remain on deposit in your “Quick Card” account. Account balances will be provided to the customer upon request. If you allow your account balance to be drawn down to an amount less than the rate charged for discounted tolls by the MBA, your account will become inactive until additional funds are deposited.

DEPOSITS - The minimum deposit amount is **eighty dollars (\$80.00)** per deposit. Deposits to your account may be made at the MBA’s Customer Service Center in United States funds by cash or check. Checks may also be mailed to the MBA for deposit to your existing account. **If depositing by check, you agree to write your “Quick Card” account number on your check.** Checks are to be made payable to “**Mackinac Bridge Authority**”. Cash deposits may be made to your existing account at the toll booths. Customer receipts for funds deposited will be issued upon request.

If the MBA receives a check issued by you or deposited into your “Quick Card” account on your behalf and returned from the MBA’s depository bank for any reason, you will be charged a **twenty-five dollar (\$25.00)** administrative fee. Your “Quick Card” account will be closed until the MBA receives full payment for the amount of the returned checks and administrative fee.

“QUICK CARD” USE - You agree that you will abide by the rules, policies, and procedures established by the MBA for “Quick Card” usage. There are two ways to use “Quick Cards”: (1) Vehicles must come to a complete stop at the toll booth. Give the “Quick Card” to the toll collector. The collector will classify the vehicle and draw the toll from your account. Toll receipts will be issued at the time of transaction upon request. (2) The driver of the vehicle stops at an un-staffed toll booth and holds the card within a few inches from the card reader until the lane exit gate opens. Receipts are not available in un-staffed booths. In both cases, the toll classification will be displayed on the patron display along with your account balance. The MBA is not required to verify that the patron presenting your “Quick Card” has your authorization to use it. However, at the MBA’s discretion, the toll collector may require the patron presenting your card to show their driver license for verification. You agree that the collector may retain your card if it has been reported as being lost or stolen, or if the collector determines that the card is being used in violation of these rules.

ACCOUNT ADJUSTMENTS - You agree that the MBA may make adjustments to your MBA "Quick Card" account based upon deposit or use discrepancies determined by the MBA during the daily audit of toll transactions, or by charges and discrepancies determined by the account manager.

ACCOUNT CLOSURE - The MBA will close your MBA "Quick Card" account upon your request. You may close your account at any time by notifying the MBA in writing via fax, mail, or email. Upon account closure, your "Quick Cards" will be invalidated. **Any balance remaining in your account will not be refunded to you, but forfeited to the MBA.** Hardship requests for return of an account balance may be made to the MBA review committee. The MBA may close your account upon expiration of all your "Quick Cards". The MBA may decide to eliminate the "Quick Card" system at some time in the future due to technological changes or other reasons. If this should occur, notice of the effective date of account closure will be mailed to the account address on file at that time. Account balances may be refunded upon written request.

CARD EXPIRATION – "Quick Cards" will expire five years from the date of issue. The expiration date of each "Quick Card" will be printed on the face of the card.

APPLICABLE LAWS - This agreement shall be governed by and construed in accordance with the laws of the State of Michigan. You agree to obey all applicable state laws and state and MBA traffic rules and regulations and applicable FCC regulations.

SYSTEM WARRANTY - Except as otherwise provided herein, you agree and acknowledge that the MBA has no obligation or liability to you with respect to your use, or the performance of, the MBA "Quick Card" account system. The MBA expressly disclaims any representation or warranty, expressed or implied, including without limitation, any implied or expressed warranty of merchantability, fitness for a particular purpose or conformity with models, samples or industry standards.

VENUE - You agree to waive any and all privileges and rights relating to venue in regards to any legal action related to this agreement instituted by either party hereto. Venue shall be chosen by the MBA.

INDEMNITY - You agree to indemnify, defend, and hold harmless the MBA, its agents, officers, employees, the Michigan Department of Transportation and the State of Michigan from against any and all claim, charge, damage, loss, cost, expense or liability relating to, arising from, or as a result of your use or the performance of the MBA "Quick Card" account system. You agree to pay any costs, including reasonable attorney fees, incurred by the MBA to enforce the terms of this agreement.

SEVERABILITY - You agree that if any part, term or provision of this "Quick Card" account agreement is held by the courts to be illegal or in conflict with any law of the State of Michigan, the validity of the remaining portions or provisions shall not be affected, and the rights and obligations of the parties shall be construed and enforced as if the agreement did not contain the particular part, term or provision held invalid.

WHOLE AGREEMENT - You agree that this "Quick Card" account agreement embodies the whole agreement of the parties. There are no promises, terms, conditions, or obligations other than those contained herein, and this agreement shall supersede all previous communications, representations, or agreements, either verbal or written, between the parties hereto. You agree that the MBA reserves the right to change the terms of this agreement at any time.

ASSIGNMENT - You agree not to assign or transfer the obligations or the benefits of this "Quick Card" account agreement without the express written consent of the MBA.

Account Holders Printed Name

Phone Number

Account Holders Signature

Date

Account Number (entered by MBA)